

Vita

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Education

- Ph.D.** In Administration, an interdisciplinary program of the Schools of Business, Urban Studies, and Social Work, UT Arlington, Arlington, Texas, 1978.
- M.S.S.W.** School of Social Work, UT Arlington, 1973 (concentration: community planning/organization)
- B.A.** In Psychology, minors in Sociology and Philosophy, UT Austin, Austin, Texas, 1968.

Work Experience

- 1978+ **Professor**, University of Texas at Arlington, School of Social Work
Professor in 1992, Associate Professor in 1984, Assistant Professor in 1979.
Teach planning, administration, research, and use of computers in service delivery.
Spend approximately ½ time on funded research.
Honorary Professor, Dept. of Social Work & Social Admin, U of Hong Kong, 2003-06.
Visiting Research Fellow, University College, Cardiff, Wales UK, 86-87, Development leave 97-98.
Director of Tech in 2000-2002, UT Arlington SSW listserv manager & Web site developer & webmaster 2000-2002.
- 1977 **Graduate Research Assistant**, UT Arlington (obtained grant to study human services computer use)
- 1973-76 **Mental Health Planner, Associate Director, Executive Director**, Health Planning Council, Columbus, IN
Directed five county health planning agency. Responsible for plans, grants, budgets, office management.
- 1974-76 **Lecturer**, Sociology Department, Indiana-Purdue University at Columbus, Indiana
- 1973 **Planner**, Health Planning Council, Dallas, Texas
- 1972-73 **Medical Social Worker**, John Peter Smith Hospital, Ft Worth, Texas
- 1969-71 **Personnel Psychology Specialist**, US Army
- 1969 **Child Care Worker**, Austin State Hospital, Austin, Texas
- 1968 **Teaching Assistant**, Psychology Department, & Janitor (1966-67), University of Texas, Austin

Professional Activities

Editorial Activities

- Founding Editor, **Journal of Technology in Human Services**, 1984+
- Human Services **Editorial Advisory Board for, Sage Publications**, 2007+
- Editorial Board, **Journal of Community Practice**, 2004+
- Editorial Board, **Journal of CyberTherapy & Rehabilitation**, 2010+
- Editorial Board, **Currents: New Scholarship in Human Services** (Online Journal), 2001+.
- Editorial Board, **Administration in Social Work**, 1980-2006
- Editorial Board, **Electronic Journal of Social Work**, 2001+
- Founder/coordinator, **Computer Use in Social Services Network** (CUSSN); editor quarterly newsletter, 1981-92
- Editorial Board, **New Technology in the Human Services**, 1986+ (UK)
- Advisory Board, **Computer-Disability News**, 1984+88

Service and Recognition (partial list)

- President's Sustainability Committee, UT Arlington, 2008+
- Moderator, Arlington Neighbor Summit & Arlington Park Volunteer, Oct 06+
- Grant Reviewer: NIH/CSR SBIR/STTR 06, Research Grants Council, Hong Kong 05, SAMHSA 04, KY Science & Engineering Foundation 03, Dept of Commerce NTIA 94-95, Dept of ED NIDDR 91, HHS OHDS 84-86 & 88.
- Dulak Professor (Endowed Chair) 2003-08.
- Founding member, UT Arlington Academy of Distinguished Scholars, 2004+.

Human Service Information Technology Applications (*HUSITA*) Conference Planning Committee, Birmingham UK '87 (chaired International Conference Meeting); Rutgers NJ '91; Maastricht Netherlands '93; Chair of Virtual *HUSITA5* Planning Committee, Budapest Hungary '99; *HUSITA6* Conference Chair, Charleston SC '01; Hong Kong *HUSITA7*, Chair, International Advisory Committee, 04.

Technology Conference Advisory Committee, Charleston SC, 97, 98, 99, 00, 02, Anaheim, 04

National Assn. of Social Workers/Assn. of Social Work Boards, Technology Standards Working Group, 04.

Child Welfare League of America, *Tools that Work* Conference Advisory Committee, 96, 98, 99, 00, 01, 03.

UT Arlington Africa Program, South Africa and Ghana Study Tour Faculty Chaperone for students, 97.

NASW Conference Technology Advisory Committee and NASWTECH listserv coordinator, 95-97.

Behavioral Informatics Tomorrow National Conference, Advisory Committee, 95, 96.

Chair of SSW Faculty Assembly (founding chair, reelected), 97-01; SSW Faculty Self-Governance Task Force, 96-97, Budgeting and Strategic Planning Committee, 97-01.

UT ARLINGTON Committees: Intellectual Properties, 97; Distance Learning, 96; Health Care Administration, 97-03; HIPPA 02.

UT ARLINGTON School of Social Work Alumni Treasurer, 94-96 (helped start the association and 3 scholarships)

Outstanding Creativity and Research Award (\$1000 grant/\$750 cash award) U. of TX at Arlington, 94

CUSSNet (International network of human service professionals), founder, design/maintain listserv & Web site, 86+

United Way-Tarrant Co. Needs Assessment/Questionnaire Committee '92, Information Technology Committee, 95-98

Easter Seal Society Prof. Advisory Council '93

UT ARLINGTON School of Social Work Research and Scholarship Award recipient (\$500 award), 91

Texas Information & Referral Task Force, 90-93

Board, Texas Center for Computer Assistance to the Disabled (C-CAD) 85-87

Data Management/Planning & Evaluation Advisory Committee, National Child Welfare Resource Center, 86-87

National Easter Seal Society, Technology Advisory Board (1985+) & Award Selection Committee (89+)

Planning Committee (1984), Human Service Information Technology Conference. Wye Plantation

Program Evaluator, Project CASE, Dallas TX (Contract with the UT ARLINGTON School of Urban and Public Affairs) 77

Researcher, Common Cause-Consumer lobby, Washington, D.C. Summer, 77

Presented numerous workshops on Human Service Information Technology

Consulting (partial list of recent paid and voluntary consulting)

Consulting and training with numerous Dallas/Ft. Worth social service agencies on computer applications.

Pediatric and Family AIDS/HIV Project, Evaluator and database designer, 93-99

Arlington Substance Abuse Project, Community Database Project, 93-94

Professional Memberships (current)

HUSITA, HUMAN SERVICES INFORMATION TECHNOLOGY APPLICATIONS, Board member, 00+, Founding Chair 2001+.

National Association of Social Workers, 71+

Association for Community Organization and Social Administration, ACOSA, 99+

National Network of Social Work Managers, 2003+

Council on Social Work Education, 2005+

Texas Faculty Association, 97-2007

Grants, Contracts, Funds, Patents Received

FunTimes: An online, multi-user, game to reduce substance abuse and dating violence, Carter Foundation, \$105,000, Co-investigator with Javier Boyas and Beverly Black (PIs) and Manfred Huber, David Levine, and Gergely Zaruba in partnership with Venture School of Arlington, 2011-2012.

System and Method for Service Management, Patent Application (under review), #12/553,339.

Child Welfare Technical Assistance Implementation Center, U.S. Department of Health and Human Services' Administration for Children and Families, 2008-2013, \$8,600,000, Co-investigator with Joan Rycraft (PI) and Maria Scannapieco of UT ARLINGTON in partnership with U. of Denver Butler Institute for Families and the Native American Training Institute in North Dakota

Teleherence: Monitoring/increasing Treatment Adherence via Web Telecommunications, National Institutes of Health/National Library of Medicine in partnership with Mental Health Mental Retardation of Tarrant County, 2007-2011, \$694,223. (Co-investigator) Additional Stimulus funding of \$66,200 awarded Aug 2009.

SubstanceAbusePrevention.org Español, AT&T Foundation in partnership with Venture School of Arlington, 2007-2008, \$24,327. (PI)

Connect: A Personal Remote Messaging and Monitoring Infrastructure for Persons with Disabilities, TX Health and Human Services Commission, \$2,186,176, 2003-05. (Co-investigator and evaluator of 15 project grants)

SubstanceAbusePrevention.org: A Virtual Community, Dept. of Commerce, Technology Opportunities Program, 2001-04. \$788,534. (PI)

F2F/Internet Training for Data-based ASFA/MEPA Decision making. DHHS, Children's Bureau, ACYF, 2000-2005, \$909,134. (PI)

Child Protective Services Training Institute, Technology Training Project. Contract to produce five year plan, 92; Keisha computer based multimedia training module, 93; multimedia supervisory skills exam, 94; worker safety performance support system, 95-97; distance education study and video, 97. (PI)

Student Endowment in honor of Roy Dulak, Hillcrest Foundation, 95, \$50,000.

Interactive Technology to Educate and Prevent HIV/AIDS in Youth. Levi Strauss Foundation, 94-96, \$20,000. (PI with Ann Wilder)

Designing a model strategy for integrating technology into services for persons with a developmental disability, Texas Planning Council for Developmental Disabilities, 1986-90, \$743,943. (PI)

Dissemination of microcomputer technology using electronic networking, DHHS/OHDS contract with Circulo de la Hispanidad, NY, 1984-85, \$31,165. (PI)

Computer technology in support of independent living: Conference and Knowledge Base, from the Texas Planning Council for Developmental Disabilities, 1984-85, \$71,734. (PI)

Apple Computer Corporation, Equipment Grant, 1984-85.(PI)

A "state of the art" survey of computer use for Texas persons with developmental disabilities, from the Texas Planning Council for Developmental Disabilities, 1983-84, \$47,747. (PI)

Administration on Aging Model Project Grant (with the Texas Dept. on Aging) to develop a microcomputer system for Texas of aging agencies. 1981-83, \$48,000. (PI)

Faculty Research Grant to develop a microcomputer client information system for Family Services, Ft Worth, TX, 1979-80, \$3000 (with L.L. Schkade, MIS Department).(PI)

Publications and Presentations

Books

1. Finn, J. & Schoech, D. (Eds.). (2009). Internet-delivered therapeutic interventions in human services: Methods, interventions, and evaluation. NY: Routledge. (Also published as a special edition of the Journal of Technology in Human Services, Vol. 26/2-4)
2. MacFadden, R., Moore, B., Herie, M., & Schoech, D. (Eds.). (2005). **Web-Based Education in the Human Services: Models, Methods, and Best Practices**. NY: Haworth. (Also published as Vol. 23 of the Journal of Technology in Human Services)
3. Schoech, D. (1999). *Human Services Technology: Understanding, Designing, and Implementing Computer and Internet Applications in the Social Services*, NY: Haworth.
4. Mayers R., Souflee F., & Schoech, D. (1994, 2004) *Cases in Human Service Management*, NY: Springer.
5. Schoech, D. (1990). **Human Services Computing: Concepts and Applications**, NY: Haworth Press, 621 pages. *Excerpted in MicroSoftware News, Vol. 8(6), June 91, ICMA, Washington DC, pp. 1+*
6. Schoech, D. (1982) **Computer Use In Human Services: A Guide to Information Management**, NY: Human Sciences Press, 312 pages.

Journal Articles

1. Huerta, J. E. & Schoech D. (2010). Experiential learning and learning environments: The case of active listening skills. *Journal of Social Work Education*, 46/1, 85-101.
2. Pahwa, B. & Schoech, D. (2008). Issues in the evaluation of an online prevention exercise. *Journal of Technology in Human Services*, 26/2-4, 259-281.
3. Peng B. W. & Schoech D. (2008). Grounding online prevention interventions in theory: Guidelines from a review of selected theories and research. *Journal of Technology in Human Services*, 26/2-4, 376-396.
4. Quinn, A. Regan, J. & Schoech, D. (2008). Online synchronous audio and video environments for education, training, and human service delivery: A review. *Journal of Technology in Human Services*, 26(1), 89-104.
5. Wong, Y. C., Schoech, D. (2007). Lessons learned in chat room teaching internationally. *J. Technology in Human Services*, 25(1/2), 59-83.
6. Schoech, D., Basham, R., and Fluke, J. (2006). A Technology Enhanced EBP Model. *Journal of Evidence-Based Social Work*, 3(3/4), 55-72.
7. Wong, Y. C. & Schoech, D (2005). A tale of three cities: Teaching Online to students in Shanghai from Hong Kong and Texas. *Journal of Technology in Human Services*, 23(1/2), 121-145.

8. Schoech, D., Fluke, J., Basham, R., Baumann, D., & Cochran, G. (2004). Visualizing Multilevel Agency Data Using OLAP Technology: An illustration & lessons learned. *Journal of Technology in Human Services*, 22(4), 93-111.
9. Wilder, A. & D Schoech. (2002). Clients as co-developers of multimedia software: Two HIV/AIDS training modules for kids. *Journal of Technology in Human Services*, 20(1/2), 83-105.
10. Schoech, D. (2002). IT and human services: The good, the bad, and the ugly. *Currents: New Scholarship in the Human Services*, 1(1). <http://www.uofcpress.com/journals/currents/>
11. Quinn, A., Rycraft, J., Schoech, D. (2002). Building a Model to Predict Caseworker and Supervisor Turnover using a Neural Network and Logistic Regression, *Journal of Technology in Human Services*, 19(4), 65-85.
12. Schoech, D., & Helton, D. (2002). Qualitative and quantitative analysis of a course taught via classroom and internet chatroom, *Qualitative Social Work*, 1(1), 111-124.
13. Schoech, D. (2002). Technology challenges facing social work. *Electronic Journal of Social Work*, 1(1). <http://www.ejsw.net/IssueView1.asp>
14. Schoech, D., Fitch, D., MacFadden, R., & Schkade L. L. (2001). From data to intelligence: Introducing the intelligent organization, *Administration in Social Work*, 26(1), 1-21.
15. Schoech, D., (2001). Using Video Clips as Test Questions: The Development and Use of a Multimedia Exam. *Journal of Technology in Human Services*, 18(3/4), 117-131.
16. Schoech, D. Quinn, A & J. R. Rycraft (2000). Data Mining in Child Welfare, *Child Welfare* 64(5), [Special issue on *Using Administrative Data to Improve Child Welfare Practice* edited by J. W. DiLeonardi & Y. T. Yuan] 633-650
17. Nartz, M. & Schoech, D. (2000). Use of the Internet for Community Practice: A Delphi Study, *Journal of Community Practice*, 8(1), 37-59. To be reprinted in Tropman, J. (2000) Tactics and Strategies of Community Intervention (4th ed). Itasca, IL: F.E. Peacock
18. Schoech, D. (2000). Teaching over the Internet: Results of one doctoral course. *Research on Social Work Practice*, 10(4), 467-486.
19. Schoech, D. & B. Bolen. (1998). The Worker Safety Advisor: A Performance Support System. *Computers in Human Services*, 15(2/3), 143-158.
20. Schoech, D., Jensen, C., Fulks, J. & K. Smith (1998). Developing and using a community databank. *Computers in Human Services*, 15(1), 35-53.
21. Schoech, D. (1997). Reflections from the past & beyond. *New Technology in the Human Services*, 10(1), 9-10.
22. Schoech, D. (1996) Performance support systems: Integrating information technology under practitioner control, *Computers in Human Services*, 13(3), 1-18.
23. Schoech, D. Neff, J., & K. Roberts (1995). Home health care Information systems: Difficult choices in uncertain times, Co-published simultaneously in *Journal of Gerontological Social Work*, 24(3/4) 95-115 and *New Developments in Home Care Services for the Elderly: Innovations in Policy, Program, & Practice* (Ed: Leonard W. Kaye) NY: Haworth, 95-115. Satterwhite R., & Schoech, D. (1995). Multimedia training for Child Protective Service Workers: Results of initial development and testing, *Computers in Human Services*. 12(1/2) 81-97.
25. Schoech, D. Cavalier, A. & B. Hoover (1993). Using Technology to Change the Human Service Delivery System, *Administration in Social Work*, 17(2), 31-52.
26. Schoech, D. Cavalier, A. & B. Hoover (1993). A Model for Integrating Technology into a Multi-Agency Community Service Delivery System, *Assistive Technology*, 4(1), 11-23.
27. Tatum, P. & D. Schoech (1992). Migration of Persons with HIV Disease, *AIDS & Public Policy*, 7, 56-63.
28. Emmert, N. & D. Schoech (1991). Effectiveness of a Computer-Based Placement Decision Support System, *Residential Treatment for Children & Youth*, 9(1), 61-73.
29. Schoech, D. (1991). Human Services: Stages and Issues in Teaching Computing: *Social Science Computer Review* 9(4), 612-23.
30. Schoech, D. Cavalier, A. Hoover, B. Kondraske, G., & C. Brown (1989). Integrating Technology Into Service Delivery for Persons with Developmental Disabilities: An Interim Report, *Computers in Human Services*, 4(3/4), 299-313.
31. Wick, J. & D. Schoech (1988). Computerizing Protective Services Intake Expertise, *Children and Youth Services Review*, 10(3), 233-252.
32. Blocker, M. (1988). The Use of Computers in the Residential Care and Treatment of Children, *Residential Treatment for Children and Youth*, 5(3) 81-96.
33. Schoech, D. Jennings, H. Schkade, L.L. & C. Hooper-Russell (1985). Expert Systems: Artificial Intelligence for Professional Decisions, *Computers in Human Services*, 1(1), 81-115.
34. Clarke, B. & D. Schoech (1983). A Computer Assisted Therapeutic Game for Adolescents: Initial Development and Comments, *Computers in Psychiatry/Psychology* in 5(3), 7-20. Reprinted in *Using Computers In Clinical Practice*, (Ed.) by M.D. Schwartz, NY: Haworth Press, 1983 and in *Electronic Tools for Social Work Practice and Education*, (Ed) by Hy Resnick, NY: Haworth, 1994.

35. Sircar S. Schoech, D. & L.L. Schkade. (1983). The Data Base Management System Alternative for Computing in the Human Services, *Administration In Social Work*, 7(1), 51-62.
36. Sircar S. Schoech, D. & L.L. Schkade. (1982). Distributed Data Processing: A Timely Approach for Social Welfare Agencies, *Journal of Sociology and Social Welfare*, 9(1), 696-708.
37. Sircar S. Schoech, D. & L.L. Schkade. (1982). Approaches For Evaluating Information Systems, *Information And Referral: The Journal Of The Alliance Of Information & Referral Systems*, 4(1), 50-65.
38. Schoech, D. & Schwamm, J. (1982). Teaching Community Planning Using Simulation and Videotape, *Arete'*, 7(1), 55-58.
39. Schoech, D. (1981). Selected Bibliography Related to the Use of Computers and Information Systems in the Administration of Human Services, *Administration In Social Work* 5(3/4), 171-181.
40. Schoech, D. Schkade, L.L. & R.S. Mayers (1991). Strategies for Information System Development, *Administration In Social Work*, 5(3/4), 11-26. Reprinted in *Applying Computers In Social Service and Mental Health Agencies* (Ed.) S. Slavin, N.Y.: Haworth, 1982 and in *Social Work Administration in Health Care*, (Ed.) A. Lurie & G. Rosenberg, NY: Haworth, 1984.
41. Schoech, D. & A. Gurnack (1981). Incentive Systems for Mental Health Organizations, *Administration in Mental Health*, 9(2), 79-90.
42. Schkade L.L., & D. Schoech (1981). Managing the Decision Science Technology, A Case for Ethical Analysis: Comment, *Decision Sciences*, 12(4), 698-701.
43. Schoech, D. & L.L. Schkade. (1980). Computers Helping Caseworkers: Decision Support Systems, *Child Welfare*, 59(9) 566-575.
44. Schoech, D. & L.L. Schkade (1980). What Human Services Can Learn from Business about Computerization, *Public Welfare*, 38(3), 18-27. Excerpted in *Computers In Psychiatry/Psychology*, (Summer 1981), 5-7. Reprinted in *Addressing Organizational Issues: Selected Readings, Volume 3, U.S. Dept. of Transportation, Microcomputers in Transportation Selected Readings Series*, 1984.
45. Schoech, D. (1979). A Microcomputer Based Human Service Information System, *Administration In Social Work*, 3(4), 423-440. Reprinted in *Managing Finances, Personnel and Information in Human Services*, Vol. II of *Social Administration* (Ed.) S. Slavin, NY: Haworth Press, 1985.
46. Schoech, D. & T. Arangio (1979). Computers in Human Services, *Social Work*, 24(2), 96-102.

Book Chapters, Magazine/newsletter articles, Conference Proceedings

1. Schoech, D. (2010). Interactive web-phone technology to support and optimize care plans for aging and people with disabilities. In Y. Lee, Z. Z. Bien, M. Mounir, J. T. Kim, M. Park, J. Kim, H. Lee, & K. Ismail (Eds.), **Aging friendly technology for health and independence** (pp. 139-43), Springer.
2. Schoech, D. & Regan, J. (2008). Integrating Technology in the Macropractice Curriculum. In **Integrating technology in the social work curriculum**. Washington DC. CSWE.
3. Schoech, D. (2008). Developing information technology applications for performance oriented management in a global environment. In R. Patti, (Ed.), **The handbook of human services management** (2nd ed., pp. 183-205), Thousand Oaks: Sage.
4. Schoech, D. (2008). Technology Overview. **Encyclopedia of Social Work** (Eds) (pp. 204-213), Washington D.C. National Association of Social Workers.
5. Schoech, D. (2000) *Grant writing myths and advice learned the hard way*, In Mayers, R.S. (2000). **Financial Management for Nonprofit Human Service Organizations** (2nd Ed.). Springfield: Charles C. Thomas.
6. Schoech, D. (2000). Managing information for decision making, In R. Patti, (Ed.), **Handbook of Social Welfare Management**, (pp. 321-339), Thousand Oaks, CA: Sage.
7. Butterfield, B. & Schoech, D. (1997). *The Internet: Assessing the World of Information*, In R. Edwards, (Ed.), **Encyclopedia of social work (Supplement)**, (pp. 151-168), Washington DC: National Association of Social Workers.
8. Schoech, D. (1996) Human Services and information technology: *America*, in J. Steyaert, D. Colombi, and J. Fafferty, (Eds.), **Human services and information technology: An international perspective**. (pp. 31-48). Hants England: Arena Ashgate Publishing Limited.
9. Schoech, D. (June 1996). Vital, Top 7 information technology tasks, **The NonProfit Times**, 10(6), 33-34.
10. Schoech, D. (1996) Fictitious Futures article on “*Virtual therapy: an interview with a noted technotherapist.*” <http://www.uta.edu/cussn/cussn.html>, with Ann Wilder.
11. Schoech, D. & K Smith (1996). How to use the Internet and electronic bulletin boards. In Tom Trabin (Ed), **The computerization of behavioral healthcare**, (pp. 228-253). San Francisco: Jossey Bass.
12. Schoech, D. & K Smith (1995). Use of Electronic Networking for the Enhancement of Mental Health Services, *Behavioral Healthcare Tomorrow*, 4(1), 23-29.
13. Schoech, D. (1995). Information Systems, **Encyclopedia of social work**, (pp. 1470-79). Washington DC: National Association of Social Workers. Updated September 96 for the June 1997 CD-ROM edition.

14. Schoech, D. (1994). Use of electronic networks to help people with disabilities. In H. Yamada, Y. Kambayashi, & S. Ohta (Eds.), **Computers as our better partners**--Proceedings of the IISF/ACM Japan International Symposium, (pp. 43-50). Singapore: World Scientific, Tokyo Japan, 7 Mar 94. ❖
15. Schoech, D. (1993). Electronic Networking. In B. Schlosser & Kevin Moreland (Eds.), **Taming technology: A resource directory for practitioners**. (pp. 39-44) Phoenix AZ: American Psychological Assn.
16. Schoech, D. (1993). Forward. In M. Leiderman, et al., **Technology in people services**, (pp. xix-xxiii). New York: Haworth Press.
17. Schoech, D. (1992). Creative Statistical Software: A Must for the Publications Minded Researcher, **Journal of Irreproducible Results**, 21. <http://www.uta.edu/cusssn/humor.htm>
18. Brown, C., Cavalier, A., Schoech, D., & B. Hoover. (1991). Critical issues to consider when integrating technology into a service-provision system. **American Occupational Therapy Association Newsletter**, 14(3) 3-4.
19. Hoover, B. Kondraske, G., Cavalier, A., Schoech, D. & C. Brown (1988). Electronic networking: A component of integrating technology into service delivery. In H. J. Murphy (Ed.), **Proceedings of the Third Annual Conference on Computer Technology in Special Education and Rehabilitation**. (pp. 263-279). Northridge: California State University,
20. C. Brown, A. Cavalier, Schoech, D., & B. Hoover. (1988). Computerized networking and a resource database to facilitate the integration of technology into a service delivery system. In G. Fernie (Ed.) **Proceedings of the international conference of the Association for the Advancement of Rehabilitation Technology**. Ottawa, Canada: RESNA.
21. Homer, G. & D. Schoech. (1988). System Design and Development, in **Information Technology and The Human Services**, B. Glastonbury, W. LaMendola, & S. Toole [Eds.]. (pp. 279-283). N.Y.: John Wiley & Sons,
22. Toole, S & D. Schoech (1988). An Approach to Cross-cultural Knowledge Engineering in the Domain of Child Welfare. In **Information Technology and the Human Services**, B Glastonbury, W. LaMendola, & S. Toole [Eds.], (pp. 310-325). John Wiley & Sons.
23. Schoech, D. (1986). Information Systems, In **Encyclopedia of social work**, (pp. 920-931). NY: National Association of Social Workers.
24. Schoech, D. (1986). Discussion of Information Technology in Direct Service to Clients. In **The Human Edge: Information Technology and Helping People**, G. R. Geiss & N. Viswanathan (Eds.), (pp. 247-53). New York: Haworth Press.
25. Schoech, D. (1985). Trends in Computer Use in the Human Services. In **Computerization in The Human Services: Proceedings of a Study Tour**, (pp. 6-22). New York: Federation of Jewish Philanthropies.
26. Schoech, D. (1982). The Impact of Computers: Special Focus on Security and Privacy, Panel leader at the **2nd Annual Conference on MIS in the Human Services**, New York, Baruch College, CUNY. ❖
27. Schoech, D. & G. Geiss (1982). Joint Ventures in Computer Based Policy Analysis and Information Systems, **Proceedings: 22nd National Workshop on Welfare Research and Statistics**, San Antonio, Texas, (pp. 25-39). Washington, D.C.: Social Security Administration Pub No. 13-11979.
28. Schkade, L.L. & D. Schoech, (1982). Decision Support Systems for Human Services: Prospects and Problems. In **Software, Hardware, Decision Support Systems**, Proceedings of the 15th Hawaii International Conference on System Sciences, Vol. 2, (pp. 629-39). N. Hollywood, CA: Western Periodicals Co.
29. Schoech, D. & L.L. Schkade (1981). Human service workers as the primary information system user. In **Urban, Regional, And Environmental Information: Needs, Sources, Systems, and Uses**, Papers from the New Orleans National Conference of the Urban, and Regional Information Systems Assn. (URISA), (pp. 71-81), Washington, D.C.: URISA.
30. Schoech, D. & L.L. Schkade (1981). Information Automation, Human Service Delivery, and Quality of life, **International Congress on Applied Systems Research and Cybernetics**, Alcopulco, Mexico, December 1980, in **Applied Systems and Cybernetics, VOL. 1, The Quality Of Life: Systems Approaches**, (ed.) by G.E. Lasker, (pp. 203-207). NY: Pergammon, 1981
31. Schoech, D. (1980). **On Line in the 1980's: Management Information Systems and Computers for Settlements and Neighborhood Centers**, (Publication from paper at the National Conference of United Neighborhood Centers of America, Rochester, NY), Minneapolis: Northside Settlement Services. ❖
32. Schoech, D. (1979). What's Going on in Human Service Information Systems at the Community Level. In **More For Less, Information Systems in an Era of Limits**, Papers from the San Diego National Conference of the Urban and Regional Information Systems Assn. (URISA), (pp. 308-317). Washington D.C.: URISA

Book and Software Reviews

1. Review of Multimedia Toolbook, (1994). **Computers in Human Services**, 10(3), 65-71.
2. Schoech, D. & A. Gurnack (1979). Review of Robert Buechele's Management Of Business and Public Organizations, **Administration in Social Work**, (Winter 1979), 514-516.

Presentations, Seminars, Teleconferences, Workshops, Exhibits

◇ = Invited; ❖ = invited with honorarium or reimbursement

1. **Interactive web-phone technology to support and optimize care plans for aging and people with disabilities**, 8th International Conference on Smart Homes and Health Telematics: Aging Friendly Technology for Health and Independence (ICOST 2010). Seoul, Korea, 22Jun10.
2. **Web-Phone Technology for Treatment Adherence**, Human Services Information Technology (HUSITA9) Conference. Hong Kong, China, 12Jun10.
3. **Evaluation of a web-phone intervention system on preventing smoking relapse**, Human Services Information Technology (HUSITA9) Conference. Hong Kong, China, 13Jun10 (with Wu-Der Peng).
4. **Using ICT to Probe the Unconscious: Neuroscience and Professional Decision-Making**, Human Services Information Technology (HUSITA9) Conference. Hong Kong, China, 13Jun10 (with Rob MacFadden).
5. **The Coming of Age for Community Organizing? Strategies for the 21st Century**, NASW TX Conference, Ft. Worth, TX, 15Oct09 (with Francine Esposito Pratt)
6. **Interoperability and the future of Human Services**, Research Symposium on Human Services in the Network Society, Glasgow, Scotland, 15Sep09. ❖
7. **Online therapy: Trends, examples & issues**, NASW Dallas Chapter, Dallas, TX, 13Nov07.
8. **Blending web-based synchronous technologies in social work distance education courses**, Council on Social Work Education. San Francisco, CA. 30Oct07 (with A. Quinn & J. Regan)
9. **Utilizing evidence-based research in developing best practice guidelines for distance education in social work**, Council on Social Work Education. San Francisco, CA. 30Oct07 (with J. Regan, P. Freddolino, & J. Watkins).
10. **An evaluation of two virtual learning environments to develop listening skills**, Human Services Information Technology (HUSITA8) Conference. Toronto, Canada. 29Aug07 (with E. Youn & E. Wong).
11. **The Internet virtual video classroom: Description, features, and applications**, Human Services Information Technology (HUSITA8) Conference. Toronto, Canada. 29Aug07 (with A. Quinn & J. Regan).
12. **Perspectives of Information and communication technology, new media, and multimedia**, Human Services Information Technology (HUSITA8) Conference. Toronto, Canada. 28Aug07.
13. **Web-phone based intervention plan adherence optimizer**, Human Services Information Technology (HUSITA8) Conference. Toronto, Canada. 27Aug07.
14. **What happens when human service information is connected globally**, 1st International Forum on Virtual Teaching & CyberPsychology, School of Psychology, UNAM, Mexico City, Dec 5 & 6, 2006 ❖
15. **SubstanceAbusePrevention.org: A virtual Community & Evaluation of an Online Substance Abuse Prevention Exercise** (with Bhavana Pahwa), Society of Prevention Research, San Antonio, TX, 31May06, 1Jun06.
16. **Technology's Future Impact on the Human Services**, The Changing World of Social Work: How Will You Survive? UT-Arlington, TX, 28Apr06 ◇
17. **Human Services Technology: Moving toward the Future** (with R. MacFadden). Council on Social Work Education, Chicago, 18Feb06.
18. **Working in & Leading the Technology Revolution in Social Work: A Discussion**, presented to graduate and senior undergraduate students at the School of Social Work, Kaohsiung Medical University, Taiwan, 21Nov05. ❖
19. **Protection Service's Performance Measurement and Decision Support**, presented to practitioners and administrators from Kaohsiung County and City Government, Taiwan, 18Nov05. ❖
20. **Policy, Management, and Practice Technology Applications in the Human Services: Examples, Lessons Learned, and Issues**, presented to practitioners and administrators from Kaohsiung County and City Government, Taiwan, 18Nov05. ❖
21. **Future of Technology in Social Services: Applications, Implications, and Issue**, presented to the students and faculty of Kaohsiung Medical University, Taiwan, 17Nov05. ❖
22. **Teen Substance Abuse Prevention Virtual Community**, E-learn 26Oct05 Vancouver, Canada.
23. **Visualizing data on violence against children: Detection and prevention of violence in statewide child protective services (CPS) using an online analytical processing (OLAP) technology and online training** (with R. Basham), E-learn 25Oct05 Vancouver, Canada.
24. **Integrating Technology & Performance Measures**, Training Institute on The Life Cycle of Leadership, National Network for Social Work Managers, Chicago, 1Apr05 ❖
25. **Emerging Technologies & Practice**, Council on Social Work Education, Workshop for the Commission on Accreditation, Washington DC, 10Feb05 ❖
26. **Technologies for the 21st Century**, Keynote address at the Health Care, Human Services & Technology Conference, Minneapolis MN, 9Nov04 ❖
27. **Connecting the Dots** (summary keynote) HUSITA7, Hong Kong, 27Sep04. ◇

28. **Lessons Learned in Chat Room Teaching Internationally** (with Yu Cheung Wong) HUSITA7, Hong Kong, 26Sep04.
29. **Visualizing Data using OLAP (Online Analytical Processing)** software (with J. Rycraft, & R. Basham), HUSITA7, Hong Kong, 26Aug04.
30. **SubstanceAbusePrevention.org: A Web-Based substance Abuse Prevention Community for Teens**, HUSITA7, Hong Kong, 25Aug04.
31. **Putting Data Where It Counts: Deploying Child Welfare Data Through OLAP and Data Warehouse Technology**, 7th National Child Welfare Data Conference, Washington DC, 23Apr04, with J. Fluke, K Whittenstrom, & J Farris.
32. **Integrating IT, Research, and Performance Measurement (keynote)**, 2003 Tools that Work Conference, Miami, 14Nov03, with J. Rycraft, J. Fluke, & D. Baumann. ✧
33. **Effective Use of Data to Meet National CSFR Standards**, 14th Annual Family Preservation Conference, San Antonio, TX, 4Sep03, with J Rycraft, J Farris, & R. Basham.
34. **From Industrial to Information Age Infrastructure for Human Service**, Keynote, Network of Social Work Managers, Charlotte NC, 25April03 ✧
35. **Visualizing SACWIS Data to Optimize Decision Making To Meet National CSFR Standards** (With R. Basham, J. Fluke B. Pierson, & K. Wittenstrom), 2003 NCR-ITCW Child Welfare Data Conference, Arlington VA, 9Apr03.
36. **Web-based Prevention Exercises and Games** (with F. Akin and M. Palmer), 16th Annual Conference of the Ft. Worth Chapter of the TX Assn. of Addictions Professionals, Ft. Worth, TX, 14Mar03.
37. **Social Work Information and Communication Technology Applications**, 2nd Annual Conference on High Time for High Tech, by Microsoft and Center for Computer Assistance to the Disabled, Dallas, TX, 20Feb03.
38. **Visualizing ASCWIS Data to Optimize Decision Making to Meet National CSFR Standards: Technical Requirements** (with G. Cochran), ACF Region VI Mid-Winter Leadership Conf., Dallas, TX, 21Jan03. ✧
39. **Visualizing and Conceptualizing Information to Support Practice** (with J. Rycraft); **Coming to Grips with IT: One School's Efforts** (with S. Hernandez); and **Future of Distance Education in Social Work (Roundtable)** 6th Technology Conference, Charleston SC, 10-12Aug02.
40. **The Use of CFSR Outcomes in Program Improvement, Planning, and Implementation**, 5th National Child Welfare Data Conference, Washington DC, 11Apr02, with J. Fluke, D. Marler & C. Mitschke.
41. **Information and Communication Technology in Social Services**, Council of Social Services, Hong Kong, 4Apr02.
42. **Advanced Social Service Application & their Development**, Hong Kong Computer Society, Hong Kong, 30Mar02.
43. **Social Services Information Technology: Opportunities and Challenges**, (conference keynote and closing summary) Shanghai International Seminar on the Application of Information Technology in Social Service, Shanghai, China, 28-30Mar02 ✧
44. **Would you refer a loved one to a social worker who received her degrees online? and Visualizing and Conceptualizing Information to Support Practice**, HUSITA6, Charleston SC, 15Sep01.
45. **Training Department Managers on Using Data to Improve Decision Making** (with J. Rycraft), 3rd National Data Conference, Washington DC, 3Apr01.
46. **Results of Teaching MSSW Students via Internet Chat vs. Traditional Classroom** (with D. Helton), Council on Social Work Education, Dallas TX, 10Mar01.
47. **Surfing the Internet for Human Service Resources**, Training Workshops at the Child Welfare League of America Tools that Work Conference, Atlanta GA, 24Oct00. ✧
48. **Developing and Evaluating a Decision Support System in Child Protective Services** (with D. Fitch), Child Welfare League of America Tools that Work Conference, Atlanta GA, 23Oct00.
49. **The Potentials and Challenges of Multimedia Testing: A Case Study and Technology and Tenure Roundtable**, 4th Annual Technology Conference for Social Work Education and Practice, Charleston SC, 28Aug00.
50. **Neural Networks vs. Traditional Statistics in Child Maltreatment Prediction**, HUSITA5, Budapest Hungary, 30Aug99.
51. **Teaching via the Web**, HUSITA5, Budapest Hungary, 30Aug99.
52. **Using the Internet to enhance practice**, 7th Annual Information Technologies Conference, Chicago IL, 1Nov98 ✧.
53. **Teaching over the Internet**, IT for Social Work Education & Practice, Charleston SC, 21Aug98. ✧
54. **Child Protective Resources on the Internet**, Region 3 Practice Symposium, Arlington TX, 15May98.
55. **Social Work Education in the Year 2005+**, U. of Toronto, Department of Social Work, 28May98 ✧
56. **Distance Education and Virtual conferencing**, HUSITA5 Planning Seminar, Budapest Hungary, 24Jan98. ✧
57. **Using IT for HIV/AIDS Prevention**, Hacettepe U., Aids Treatment and Research Center, Ankara Turkey, 16Jan98. ✧
58. **Use of IT in Social Work Education and it's Integration into the Curriculum**, all day seminar presented to the Hacettepe U. School of Social Work Faculty, Ankara, Turkey, 15Jan98. ✧
59. **Use of IT in Human Services**, Hacettepe U. School of Social Work Community, Ankara, Turkey, 14Jan98. ✧

60. **Developing an Interactive Multimedia Performance Support System for Worker Safety** (with B. Bolen), NASW/TX State Conference, Arlington TX, Nov97.
61. **Creating a Homepage on the Web**, NASW Annual Conference, Baltimore MD, Oct97. ❖
62. **Becoming an Agency Webmaster** (with T. Hanna and R. Vandivort), NASW Annual Conference, Baltimore MD, Oct97. ❖
63. **The Future of Technology: Crystal Ball Gazing by the Experts** (with R. Vandivort, J. Yaffe, and M. Mark), NASW Annual Conference, Baltimore MD, Oct97. ❖
64. **Social Work and Technology: A look to the future**, Information Technologies for Social Work Education, Charleston, SC. Sep97.
65. **Incorporating Technology Content In The Social Work Curriculum** (with J. R. Coe), Information Technologies for Social Work Education, Charleston, SC. Sep97.
66. **A Worker Safety Performance Support System** (with R. Bolen), Information Technologies for Social Work Education, Charleston, SC. Sep97.
67. **The How-To's of Creating a Homepage on the Web**, NASW Annual Conference, Cleveland OH, Nov96. ❖
68. **Surfing the Internet for Social Work Resources**, NASW Annual Conference, Cleveland OH, Nov96. ❖
69. **Two Multimedia Applications: HIV/AIDS Training for Youth and Performance Support for Worker Safety (with Ann Wilder)**, NASW Annual Conference, Cleveland OH, Nov96. ❖
70. **How to support clinical and management functions for individual and group practices through the Internet** (Pre-conference seminar), Behavioral Informatics Tomorrow, New (networking luncheon) Orleans, LA, Mar96. ❖
71. **How the Internet creates new ways for organizations to manage their services**, Behavioral Informatics Tomorrow, New (networking luncheon) Orleans, LA, Mar96. ❖
72. **Use of Computer Technology in Social Work Education**, Symposium participant, Columbia U. NY, 8Nov95. ❖
73. **Surfing the Internet for social work resources**, NASW Annual Conference, Philadelphia PA, 14Oct95. ❖
74. **Human Services in Cyberspace**, Behavioral Healthcare Tomorrow, 22Sep95, Dallas TX. ❖
75. **Electronic Bulletin Boards and Other Roads Along the Behavioral Information Superhighway**, Behavioral Informatics Tomorrow, 3Mar95, San Diego, CA. ❖
76. **Human Services in Cyberspace: Myths and Trends** (Dinner talk to presenters), Behavioral Informatics Tomorrow, 3Mar95, San Diego, CA. ❖
77. **Software Applications--Multimedia**, National Association for Welfare Research and Statistics, 1Aug94, Austin, TX.
78. **Multimedia Training Programs**, 9th Annual Social Work Futures Conference, Houston TX, 19May94. ❖
79. **Information Technology and the Social Work Manager**, National Social Work Management Institute, Washington DC, 10Oct93 (Plenary speaker). ❖
80. **Electronic Performance Support**, Technical Assistance Meeting of the National Child Abuse and Neglect Data System (NCANDS), Washington DC, 13Sep93. ❖
81. **Beyond Information Systems to Electronic Performance Support**, 2nd Annual Clinical Technologies Conference, Cambridge Massachusetts, Jul93. ❖
82. **Multimedia Training for Child Protective Service Workers: Results of Initial Development and Testing**. HUSITA3, Maastricht, Netherlands, Jun93.
83. **Closing Remarks and Reflections**, International Seminar on Information Technology in Education for Social Workers, HUSITA3, Maastricht, Jun93. ❖
84. **An Overview of Human Service Software**, Human Service Information Technology Applications (HUSITA2) conference, Rutgers, NJ, Jun91.
85. **Computing in the Human Service Community**, Association for Computing Machinery (ACM) conference on Computers and the Quality of Life, Washington, DC, Sep90. ❖
86. **Electronic Networking for Organizations Providing Information Services**, Conference of Latin American Assn. of Development Financing Institutions, Lima, Peru, Aug90, with M. Leiderman as translator. ❖
87. **Information Technology Symposia**, International Assn. of Schools of Social Work Conference, Lima, Peru, Aug90, with M. Leiderman as translator.
88. **Current Trends and Issues in Computer Applications in Social Work**, Missouri Institute of Psychiatry, Post-Doctoral Program, Mental Health Systems Research Unit, St. Louis, MO, May90. ❖
89. **Overview of Computer Use in Human Services: Implications for Social Work Education**, Rutgers University, School of Social Work, New Brunswick, NJ, Apr90. ❖
90. **Use of Computers in Social Work Education: Lessons and Opportunities**, Case Western Reserve U., Mandel School of Applied Social Sciences, Cleveland, OH, Apr90. ❖
91. **Getting Control of Agency Information Technology**, NASW National Conference, Master Class, San Francisco, CA, Oct89, with Bill Butterfield.
92. **Integrating Technology into Services for the Elderly and Disabled**, American Public Welfare Association Tri-Regional Training Conference, San Antonio, Texas, Aug88.

93. **Using Computers in Human Services**, workshop presented at the Children & Family Services Training Center, University of North Dakota, Department of Social Work, Grand Forks, North Dakota, Aug88, with John Fluke. ❖
94. **Managing Information within a Management School**, workshop presented to members of the Graduate Management Admission Council, Jan88, with Tom Neudecker. ❖
95. **Artificial Intelligence Can Assist in CPS Case Decisions**, 111th Annual Conference of the American Assn. for Protecting Children, Austin, Texas, Oct87.
96. **Expert Systems, Human Service Information Technology Applications** Conference (HUSITA), Birmingham, England, Sep87.
97. **Review of Human Service Software** A series of 9 workshops for U. College Cardiff Social Work faculty, Cardiff, Wales, May-Jun87.
98. **Computers in Direct Practice**, Athrofa Addysg Uwch De Morgannwg, Wales, UK, Mar87. ❖
99. **Human Service Software and Its Use**, Akademie Fur Sozialarbeit Fur Berufstatige Der Caritas Der Erzdiocese, Vienna, Austria, Mar87. ❖
100. **Social Services and the New Technologies**, Evangelische Fachhochschule Berlin, Berlin, Germany, Sep 86. ❖
101. **Human Service Computing in England and the US**, Nederlands Instituut voor Maatschappelijk Werk Onderzoek, Amsterdam, Sep86, with Stuart Toole. ❖
102. **Software to Support Decision Making**, Texas Rehabilitation Assn. Annual Conference, Corpus Christi, Texas, Jul86.
103. **Computer Based Decision Support in Child Protective Services**, National Child Welfare Party Line Teleconference, Jul86. ❖
104. **Assisting Human Service Decision Making with Computer-Based Technology**, School of Social Work, U. of Pennsylvania, Apr86. ❖
105. **Information Technology in Child Welfare Services**, Information Technology Center, U. of Denver, Mar86. ❖
106. **Keynote and workshop on Expert Systems**, Human Service Microcomputer Conference, Seattle WA Nov85. ❖
107. **Artificial Intelligence: Implications for Social Work Education**, National Council of Social Work Education, Washington, D.C., Feb85.
108. **Independent Living through Computer Technology for Persons with Developmental Disabilities**, Austin, Texas, Feb85 (Conference organizer and coordinator).
109. **Impact of Computers on Social Services and Social Work Education**, 15th Annual Symposium on Issues in Social Work Education, U. of Utah, May84. ❖
110. **Applying Microcomputer Technology in Social Work Practice and Education**, Roundtable member, National Council of Social Work Education, Detroit MI, Mar84.
111. **Computers and Their Use in Information and Referral**, State Conference of the Texas Alliance of Information and Referral Services, Tyler, Texas Nov83.
112. **Using Computers in Practice**, (all day workshop) National Assn. of Social Workers, Texas State Convention, Houston, Oct83.
113. **The Emerging Communications and Information Environment: How Human Services Efforts Will Be Affected**, Keynoter, Volunteers of America's 87th Annual Grand Field Council Meeting, San Francisco, CA, May83. ❖
114. **Resistance to Computers: A Comparative Survey**, Nat. Council of Social Work Education, Ft. Worth, TX, Mar83.
115. **Coordinator, Human Service Software Exhibit**, Pre-CSWE Symposium on Community Organization and Administration, Ft. Worth, TX, Mar83.
116. **Experience of Computer System Developers--A System for Aging Services**, (panel organizer and presenter) Pre-CSWE Symposium on Community Organization and Administration, Ft. Worth, TX, Mar83.
117. **Moving Into the Computer Age**, Texas Joint Conference on Aging, Austin, TX, Mar83.
118. **Tools for Decision Making: Automated Information Systems in Program on the Aging**, NASUA/N4A National Training Conference Denver, CO, Aug82.
119. **Tracking Children: What You Should Know**, 24th Annual Workshop for Personnel of Homes for Children, Ft. Worth, TX, Jun82, with R. Williamson.
120. **Managing Information Systems: Another Role for Social Workers**, Council on Social Work Ed., NY, Mar82.
121. **Teaching About the Computer**, (panel organizer/presenter) Council on Social Work Education, NY, Mar82.
122. **Models of Computerized Information System Development in Community Mental Health Centers**, National Conference of Community Mental Health Centers, Dallas, TX, Apr81.
123. **Community Planning: Teaching Skills, Processes and Politics by Simulation and Videotape**, Council of Social Work Education Annual Conference, Louisville, KY, Mar81, with J. Schwamm.
124. **Computers in the Social Services: Implications for Social Work Education**, Council of Social Work Education Annual Conference, Louisville, KY, Mar81.

Computer Applications and other Media

1. **Teleherence**, (2007-10) a case management treatment plan optimizer.

2. **SubstanceAbusePrevention.org** (2001-04) a Web based virtual community.
3. **DEMOS (Data Enhanced Online Management Support)** (2000-04) <http://www2.uta.edu/ssw/trainasfa/index.htm>
4. **Teaching Parents how to Parent**, 40 minute video featuring Norman Cobb, produced at UT Arlington for the Children's Protective Services Training Institute, 1997.
5. **World Wide Web (WWW) sites developed/maintained.**
6. www.uta.edu/cusssn/ Computer Use in Social Services Network. Listed in 1999 by Link2Go as the 13th most valuable social work site on the Internet.
7. www.uta.edu/cusssn/jths.html Journal of Technology in Human Services.
8. www.uta.edu/ssw/ School of Social Work listserv manager, 1993+, website developer/webmaster, 1994-2002.
9. **Worker Safety Advisor** (1995-97). A performance support system that advises child protective service workers about safety. Developed using Authorware™, with Becky Bolen. (<http://www2.uta.edu/cusssn/wsa/wsaintro.html>)
10. **Kids HIV/AIDS Training** (1994-99). A multimedia CD-ROM with three programs for teaching kids about HIV and AIDS. Developed using ToolBook™ with Eric Hendricks and Ann Wilder. (<http://www2.uta.edu/cusssn/kidshiv/kidsaids.html>)
11. **Multimedia Skills Based Supervisory competency test** (1994-97) using video clips as test questions. Developed using ToolBook™ with Ann Wilder and Laura Jo Acuna.
12. **Pediatric and Family HIV/AIDS Project management information system**, 1994-99, developed using Paradox for Windows™ and Microsoft Access™, with Kelly Smith.
13. **Keisha--A 2 hour (4 module) Child Protective Services computer based case simulation using ToolBook™**, a Windows Multimedia authoring tool, 1992+, with M. Williams, Ann Wilder, Rosemary Satterwhite, Joan Rycraft (<http://www2.uta.edu/cusssn/keisha/>). An Ontario Canada version also exists and is being used in approximately 50 sites.
14. **Substance Abuse Indicators Database**, Arlington Substance Abuse Program, using Paradox for Windows™, with Cynthia Fleming, Jeff Fulks, and Kelly Smith, 1993-95
15. **Field Office Information System and Admissions Information System** using R:BASE™ & Paradox for Windows™ at the UT ARLINGTON Graduate School of Social Work, 1989-95.
16. **Augment--Augmentative Communications Readiness Advisor**, with R. Richmond & G. Kondraske, 1988 (<http://www2.uta.edu/cusssn/diskcopy/diskcopy.htm#DD>).
17. **ITSD Overview--Integrating Technology into Service Delivery Project Overview Disk** with E. Ewanco, 1988.
18. **DDC Trainer--DD Connection BBS & Developmental Disabilities Tech Library Training disk** with E. Ewanco, 1988.
19. **Child Abuse Risk Expert System Demo**. A simple rule based expert system in BASIC to illustrate how an expert system could assist in child abuse assessment, 1984 (<http://www2.uta.edu/cusssn/diskcopy/diskcopy.htm#welfare>)
20. **Aging Nutrition Site Information System**, using CPM™ and MDBS™ database, with J. Zeevie, 1983.

Technical Reports

1. SubstanceAbusePrevention.org Español, Final Report submitted to the AT&T Foundation, Sep 2008.
2. Telecommunications Technology for People with Disabilities (CAT-D--Computer Accommodations for Texans with Disabilities), Final Evaluation Report. Fall, 2005, prepared for the Texas Health and Human Services Commission (HHSC) via the Connect Project, with Emily Spence, 40 pages.
3. Plan for Technology and CPS Training: 1992--1996, Prepared for the Children's Protective Services Training Institute, September 1992, 23 pp.
4. Integrating Technology into Service Delivery (ITSD) Project: Final Report, prepared for The Texas Planning Council for Developmental Disabilities, 1990, 72pp.
5. Computer Feasibility Study of Lena Pope Children's Home, 1986, 42pp.
6. Electronic Networking in the Human Services, prepared for the U. S. Department of Health and Human Services, Office of Human Development Services, September, 1985, 28pp.
7. Independent Living Through Computer Technology for Persons with Developmental Disabilities, prepared for the Texas Planning Council for Developmental Disabilities, Austin, Texas, 1984, with K. Bastin-Millar, 54pp.
8. Computerized Information Systems: An Introduction, manual prepared for the Texas Department on Aging, Austin, Texas, 1982, with T. Cummings et. al., 29pp.
9. An Evaluation of the Monitoring and Evaluation Computer Systems for Protective Services, prepared for the Texas Department of Human Resources, Region 10, 1982, with J. Birmingham, 44pp.
10. An Evaluation of Project CASE (Aging Service Coordination Project), prepared for the U. of Texas at Arlington, School of Urban and Regional Affairs, 1978, 26 pp.